

15 February 2024

Dear EPX Client

Subject: Exciting News: Name Change for ONX to RFX - Effective 1 March 2024

We hope this letter finds you well. We are thrilled to share some exciting news with you regarding recent software developments at EPX. As of 1 March 2024, ONX as it currently displays on our system, will be rebranded as RFX.

We want to emphasize that this is a name change only, and there will be no alterations to our product offerings, quality standards, or the exceptional service you've come to expect from us. Rest assured, the delivery times for your freight will remain consistent with the Master Area List, ensuring that your experience with RFX continues to be seamless and reliable.

We believe that this rebranding reflects our commitment to growth, innovation, and delivering the best possible service to our valued clients like you. Our team is dedicated to ensuring a smooth transition, and we remain focused on exceeding your expectations every step of the way.

Should you have any questions or concerns regarding this transition, please do not hesitate to reach out to your local branch manager or our customer support team. We value your partnership and are here to provide any assistance you may.

Thank you for your continued trust and support.

Best regards,

THE EPX MANAGEMENT TEAM